

Global Document Management Solution Reduces Infrastructure Cost, Harmonizes Practices

The Brevitas team supported the replacement of three legacy systems with a global document management system that significantly improved productivity and reduced operating costs of multiple systems and streamlined business practices.

AT A GLANCE**INDUSTRY**

Pharmaceuticals

AREA OF EXPERTISE

Information Solutions

SERVICES PROVIDED

- Program/Project Management
- Software Quality Assurance
- Technical Documentation
- Organizational Change Management

DURATION

1.5 years

IMPACT

Replacement of three legacy systems by one system led to reduced operating costs, harmonized practices for 7500 users across Canada, USA, France and Mexico.

Business Challenge

With three existing legacy document management systems (DMS) in place, our client was in need of a cohesive, integrated system in order to reduce operating costs and streamline business practices for users worldwide.

Our Scope

This international, multi-million dollar project involved a large scale undertaking to design, build and deploy a GxP document management system for our client across sites in North America and Europe.

Value Added

In order to achieve success, the Brevitas team utilized the client's internal software development methodology. We coordinated with our client's team in Europe and brought together a regional project team in North America for Project and Change Management initiatives. Our contributions included the following:

- Implemented rigorous project management practices to provide visibility into roles and responsibilities, project progress and course correction to get back on schedule for delayed activities
- Initiated steering committees and cross functional teams for solution delivery to ensure project milestones were being met
- Worked closely with business partners during the testing phase to ensure proper coverage of scenarios that best represented client practices
- Mentored and coached teams in order to ease the transition phase with minimal impact to end users
- Developed communication plans that provided contextual and time sensitive information to users
- Increased user awareness of the project through product demonstration in high traffic areas, web broadcasts, posters, and media

Results Achieved

From inception to post go-live stabilization, the Brevitas team contributed to the project success as follows:

- Over 200 000 documents were successfully migrated to an improved, integrated platform with superior performance
- Brevitas provided exhaustive training to key users and support personnel through online and classroom support, including the delivery of customized guides and aids

For more information, contact us at:

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As a result of our project success, we continue to be a trusted partner to this valued client.